



WMSCI Memorandum

Date: November 10, 2020
To: The Residents of Lindenwood Manor and Lindenwood Terrace
From: Management Team
Subject: COVID-19 CODE RED

Today Premier Brian Pallister and Manitoba's chief public health officer Dr. Brent Roussin placed the entire province of Manitoba in Critical Code Red with further restrictions being implemented on November 12, 2020. We must follow these guidelines. If we receive further information that our building is exempt from any of these changes announced today, we will update our policies. For now, we must make the following changes in our buildings.

ESSENTIAL VISITOR PASSES (EVP's)

To eliminate extra people coming into our buildings, we will no longer be giving out essential visitor passes. If your loved one was granted a pass, we will not be revoking it at this time however, we would encourage the person who holds the pass to use it sparingly.

ESSENTIAL SERVICE PROVIDERS

WRHA nurses, lab technicians and foot care nurses are the only service providers that will be allowed in our buildings until further notice.

DINING ROOM

The dining room will remain closed, and all meals will continue to be delivered to suites.

PROGRAMMING AND SOCIAL GATHERINGS

Because it was announced that social gatherings have been banned, we must make the following changes:

- all programs will be canceled
- no group gatherings in common areas will be allowed
- no outdoor visits will be allowed

MEDICAL APPOINTMENTS

We highly suggest that the only reason you leave the building is to attend medical appointments.

GROCERIES AND ESSENTIAL ITEMS

To be as safe as possible, it is best for you to stay out of public buildings such as grocery stores and pharmacies.

Please ask your loved ones to buy your groceries and other essential items and drop them off in the vestibule. You can pick them up at the front desk or someone from our staff can deliver the items to your suite.

We are also working on a way for you to order your groceries on-line. Please see the recreation department for more information.

IPADS

We will be purchasing iPads so that you will be able to connect with your family via Zoom, Skype or Facetime. There will be more information to come about how to sign up for a session. Staff will assist you with these calls, so you do not have to know how to use an iPad.

These changes are very difficult to announce but we must follow the new government guidelines to do our part to decrease the numbers in our province. It is Lindenwood Retirement Living's responsibility to implement the new rules as set out by the leaders of Manitoba and your responsibility to follow them.

We know this is difficult. We appreciate you and how adaptable you have been this year. We draw strength from you, whether you realize it or not. Thank you does not adequately explain our gratitude for all of you. Stay strong. Be well.

Peace I leave with you; my peace I give you. I do not give to you as the world gives. Do not let your hearts be troubled and do not be afraid. John 14:27