



Lindenwood
Retirement Living

WMSCI Memorandum

Date: January 10, 2022
To: Families and Friends of Lindenwood Terrace Residents
From: Patric Dacquay, Executive Director

We are happy to announce that the lockdown is over.

Because the Omicron variant can be passed easily from one person to another, we have decided on the following until at least the end of January:

Common Areas

Although the building is no longer in a lockdown, we ask that you do not gather in large groups in common areas. Masks and social distancing are mandatory.

Please do not go into each other's suites for visits.

You can walk the hallways and get your morning coffee and converse with other residents, but we ask that you consider limiting the number of contacts you are having.

Designated Visitors

We will allow two designated visitors per suite into the building. All visits should take place in your suite. No guests should be in common areas.

The Dining Room

The dining room will remain closed and meal deliveries will continue. Please look for menus so you can make your meal selections.

Resident Care

All respites are canceled for the month of January.

We ask you to be patient with our health care aides because they may be working short-staffed at times. They will always do their best to stay on schedule but there may be times when this is not possible.

Should several of our health care aides' contract COVID-19 or need to isolate due to exposure to the virus, we may be short-staffed. For this reason, family may be asked to step in and provide care. We encourage you to have a plan ready in case this becomes necessary. Hopefully, your plans will never be used but it is better to be prepared since you might receive little notice.

Medical Appointments

Some residents have asked if they can attend medical appointments. Yes, we encourage you to keep all medical appointments.

Programs

Programs will be available on channel 776. We are unable to run in-person programs at this time. The new calendar was delivered late last week.

Housekeeping

The housekeeping department will continue to do condensed cleaning. We will add alternate week vacuuming but continue to omit dusting. Sandy, Manager of the Housekeeping, will be writing a separate memo with additional information.

Residents Returning from Hospital

We are asking all residents who return from hospital to stay in their suite for 5 days. If you become ill during those 5 days, the isolation period will continue until you have had 48 hours of good health. If you become ill during this period, please notify our front desk.

Hairdresser

Marcella will continue to provide salon services to the residents. At this time, no outside hairdressers will be allowed in the building.

Taking Your Loved One Home

We understand that you may decide to take your loved one home to live with you for the month. We will support you in this decision because we know how much the pandemic has affected our residents. Please let the

front desk know if you are choosing to do this. When a resident returns from a stay with family, they will be required to self-isolate for 5 days.

If you have any questions or concerns, please feel free to contact Patric Dacquay, Executive Director at 204-594-2450 or pdacquay@lindenwood.ca.

Psalm 62:8

Trust in him at all times, you people; pour out your hearts to him, for God is our refuge.